

iDN38 IB - US version-r2  
Size: 178W x 178H mm  
Printing color: Black  
Mat'l: 90gsm white paper  
Mar 15, 2013

Warranty

Ihome

P1

# iHome®

*Model iDN38*  
**The iHome System**  
**for Your iPad, iPhone and iPod**

works with



**iHome+apps**  
available on the App Store



Questions? For latest instructions, visit [www.ihomeaudio.com/support](http://www.ihomeaudio.com/support)

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## Maintenance

- Place the unit on a level surface away from sources of direct sunlight or excessive heat.
- Protect your furniture when placing your unit on a natural wood and lacquered finish. A cloth or other protective material should be placed between it and the furniture.
- Clean your unit with a soft cloth moistened only with mild soap and water. Stronger cleaning agents, such as Benzene, thinner or similar materials can damage the surface of the unit.

## FCC and IC Information

**This device complies with Part 15 of the FCC Rules, operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.**

- Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada

## Getting Started

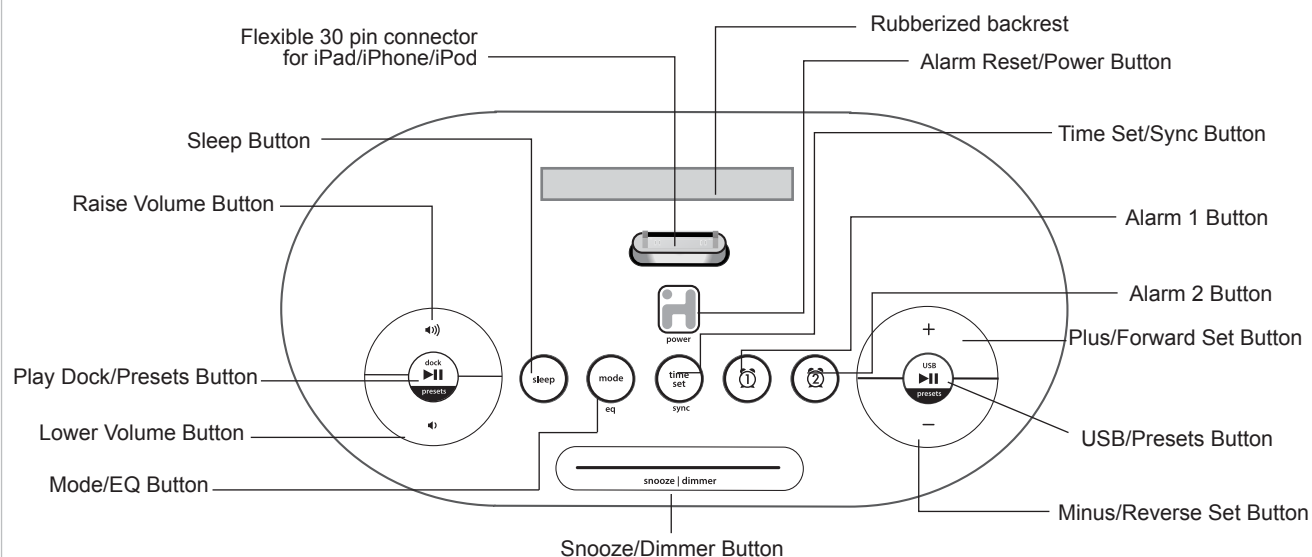
Thank you for purchasing the iHome iDN38, the home system for your iPad, iPhone and iPod. This device works with iHome apps available on the App Store enabling additional alarm features, settings, firmware updates, and other enhancements. Device compatibility with our apps and features are subject to change. This instruction booklet explains the basic operation and care of the unit and does not cover our apps. Visit [iHomeaudio.com/apps](http://iHomeaudio.com/apps) for our latest app offerings, device compatibility and support.

NOTE: iHome apps are for iPad, iPhone and iPod touch only.

**Please read this instruction book carefully before the appliance is operated and keep it for future reference.**

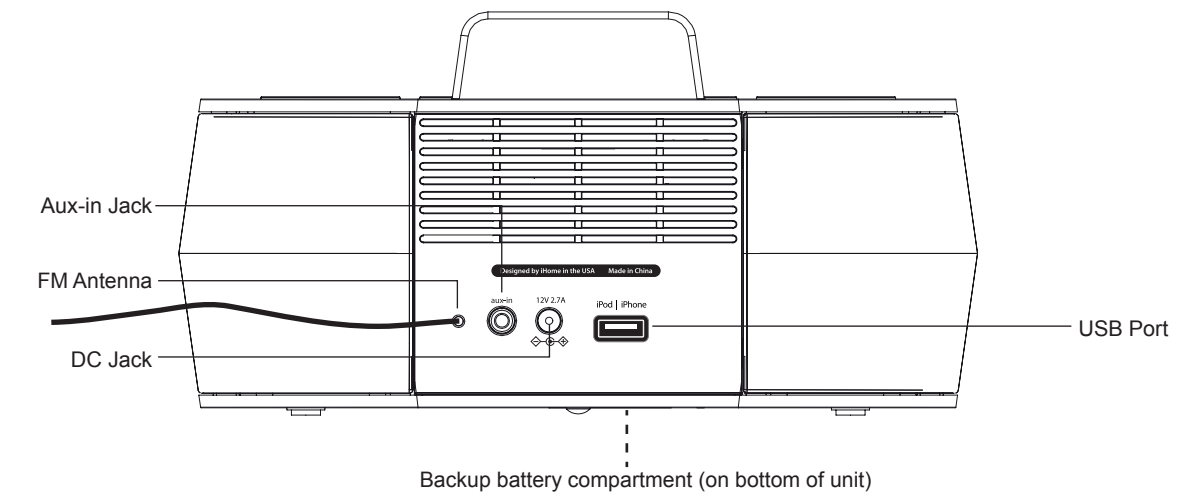
## Controls and Indicators

### Top Panel

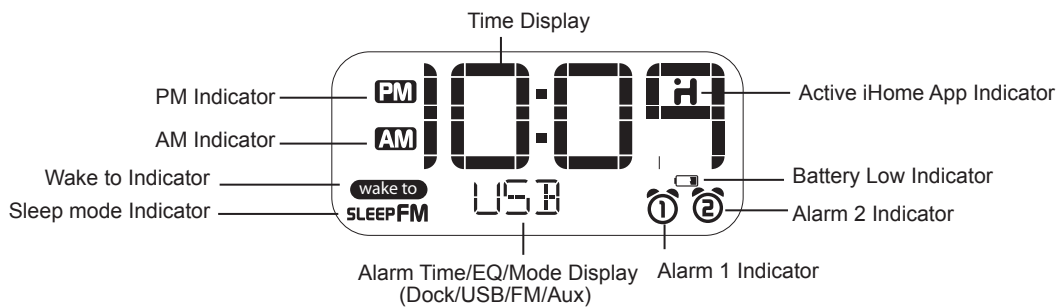


## Controls and Indicators

### Rear Panel



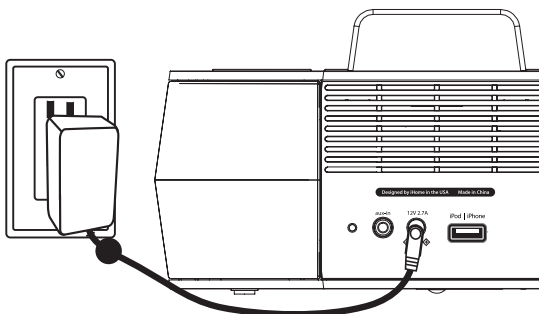
### Clock display



**NOTE:** AM/PM indicators will not appear when clock is set to 24 hour display mode

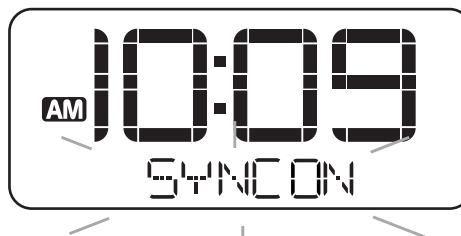
# iDN38 Quick Start

## 1: Power



Attach AC adaptor cable to the DC jack on back of the unit and plug the other end into a wall socket. Remove the backup battery pull tab from the battery compartment on the bottom of the unit.

## 2: Setting Clock with AutoSync



Gently dock your iPad, iPhone or iPod into the 30 pin dock. The unit will attempt to autosync to the time on your iPad, iPhone or iPod. This process takes about 3 seconds. iPhone 5 is not compatible with the 30-pin connector dock. Use the USB port to sync, charge and play these devices.

## 3: Playing your iPad/iPhone/iPod via the dock or USB port



Gently dock your iPad/iPhone/iPod into the 30 pin dock located on top of the unit OR connect to the USB dock on the back of the unit. The iPad/iPhone/iPod will charge while docked. Press the **▶|| Dock Button** on the unit to play your docked iPad/iPhone/ iPod or press the **▶|| USB Button** on the unit to play an iPad/iPhone/ iPod connected to the USB port.

## 4: Updating firmware

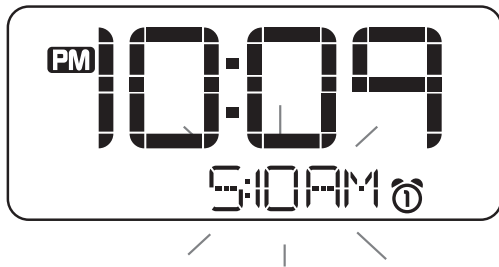


For best performance, make sure to update the iDN38 firmware. To do so, download the free iHome Set app from the App Store to your iOS device. Launch the app, scroll to "Search for update" and follow on screen directions if an update is available. Do not remove your iOS device while updating firmware on the iDN38. NOTE: Use the 30 pin dock or USB port for firmware updates.

Note: the *iHome Set* app is not covered in detail in this booklet. Please download the free iHome Set app from the App Store and review the Start Guide.

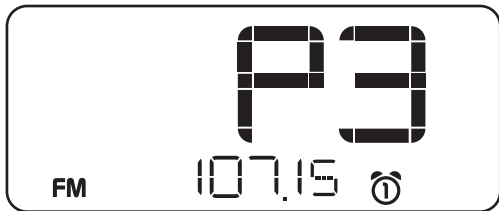
## iDN38 Quick Start

### 5: Setting Alarm 1 or Alarm 2



- Press and hold the **ⓘ** or **Ⓐ** **Button** until the time flashes to set Alarm 1 or 2. (Substitute **Ⓐ** Button in steps below to set Alarm 2)
- Press the **+** or **-** **Button** to set alarm time.
- Press the **ⓘ** **Button** then press the **+** or **-** **Button** to set alarm schedule (7 DAYS = the whole week, 5 DAYS = weekdays, etc).
- Press the **ⓘ** **Button** again then press the **+** or **-** **Button** to select alarm source to wake to. If radio is selected source, press the **▶||** **Button** to select a preset station, or the **+** or **-** **Button** to tune radio to a desired station
- Press the **ⓘ** **Button** again then press the **+** or **-** **Button** to set the alarm volume.
- Press the **ⓘ** **Button** again to confirm alarm setting and exit alarm setting mode.

### 6: Mode Select/Radio Operation




- Press the **Mode Button** as needed to select Dock, USB, FM Radio, or Aux-in mode.
- To set FM presets in radio mode, press either **▶||** **Button** to select a preset number (P1 -P6), and then hold the **▶||** **Button** until the selected preset number begins flashing in the display.
- Press the **+** or **-** **Button** to tune radio to a desired station.
- Press the **▶||** **Button** to confirm the preset number for the current station.

## Using the iDN38

### Connecting the Unit to Power Source

Connect the AC adaptor cable plug into the DC jack on the back of the system, then plug the AC adaptor into the wall outlet. Adaptor must be plugged in to operate unit. **The unit does not operate on battery** (a battery back up system maintains clock settings during power failures).

### Turning the Unit ON or OFF

Press the  **Button** on the unit at any time to turn the unit On or Off. Note that a docked iPad, iPhone or iPod will continue to charge when the unit is turned off as long as the AC adaptor is plugged in. You can also turn the unit on by docking a playing device into the 30-pin dock OR into the USB port. Removing a playing device from either will turn the unit OFF.

### Setting the Clock Time Using AutoSync

The AutoSync feature automatically syncs the time, month/date, and year on the unit to the same settings on your iPad, iPhone, or recent model iPod.

### AUTOSYNC SETTING

By default, the unit is set to auto SYNC ON mode and will attempt to autosync the time whenever a capable iPad, iPhone or iPod is docked OR connected to the USB port.

#### To adjust autosync settings:

Press and hold the **Time Set/Sync Button** located on the top of the unit for 2 seconds. "SYNC ON" flashes on the display and a beep sounds. To turn autosync off, press and release the **+** or **- Button** while "SYNC ON" is flashing until "OFF" appears. This will disable autosync and allow you to set the time manually (see *Setting Time and Calendar Manually* on page 6).

1. Dock your iPad, iPhone or recent model iPod in the unit, or connect via the USB port. In about 3 seconds, the unit will sync to your device.
2. The unit will now autosync every time a capable iPad, iPhone or iPod is docked or connected to the USB port, and at 2 AM each day.

You can also manually sync a docked iPad, iPhone or iPod at any time by pressing and releasing the **Time Set/Sync Button**. Sync is confirmed by 2 beeps and "SYNC OK" on the display. If sync fails, "FAILED" will appear on the display. If this happens, re-try time sync with another device or set time manually.

**NOTE:** iPhone time is automatically updated to the correct time via cell phone towers. The time on your iPad or iPod is accurate only to the time on the computer the last time the iPad/iPod was synced to it. It's possible to have up to 59 seconds difference between the unit and synced iPad/iPhone/iPod.

## Using the iDN38

### Setting Time and Calendar Manually

Autosync must be OFF to set the clock manually.

1. Press and hold the **Time Set/Sync Button** located on the top of the unit until "SYNC ON" or "OFF" flashes on the display, (if "SYNC ON" appears, press the **+** or **- Button** to toggle to "OFF" setting).
2. Press and release the **Time Set/Sync Button**. The "CL SET" will appear and the time display will flash. Press the **+** or **- Button** to adjust the time (hold for a few seconds to advance or reverse rapidly). Remember to set the correct AM or PM hour. An icon in the upper left hand corner of the time display indicates AM or PM.  
(Note: if you wish to change the time display from the 12-hour format to the 24-hour format, sometimes called 'military time', press and release either the ① or ② **Button** to switch between 12-hour and 24-hour display formats.)
3. Press the **Time Set/Sync Button** again. The year will flash in the lower part of the display. Press the **+** or **- Button** until the current year is displayed.
4. Press the **Time Set/Sync Button** again. The month and date will flash. Press the **+** or **- Button** until the current month and date is displayed. Hold to advance rapidly.
5. Press the **Time Set/Sync Button** once more. Two beeps will sound to confirm your settings and you will exit Time and Calendar Setting mode. The lower part of the display will show the date.

## Using the Alarms

This unit has a dual alarm system so you can set two separate alarms to different alarm times, wake-to sources and schedules (daily, weekdays or weekend). *Tip: Download the free iHome Set app for advanced alarm, snooze and sleep functions*

### Setting the Alarms

**Note:** Alarm 1 and Alarm 2 are set the same way; **Alarm Button** below means the button (① or ②) for whichever alarm you are setting.

1. Press and hold the ① or ② **Button** until the alarm time flashes on the lower part of the display. Press and release the **+** or **- Button** to set the alarm time (press and hold for faster setting). Remember to set the correct AM or PM time.
2. Press and release the **Alarm Button** again to confirm the set alarm time, then press and release the **+** or **- Button** to set the alarm schedule ('7 DAYS' = the whole week, '5 DAYS' = Monday through Friday, '2 DAYS' = Saturday and Sunday only).
3. Press and release the **Alarm Button** again, then press and release the **+** or **- Button** to select an alarm source to wake to: (Dock, USB, Radio or Buzzer).

**For wake to Dock:** select Dock to wake to a docked iPad, iPhone or iPod. By default, the Dock alarm wakes to the last track played on a docked device ("NORMAL"). You can also wake to a custom playlist. To do so, press and release the **+** or **- Button** to select "Playlist" (PLYLST). You must create a playlist named "iHome" in iTunes and have it on your iPad/iPod/iPhone. The unit will play music randomly from within the "iHome" playlist. If no playlist is found, unit will default to the last track played. If the unit does not detect an iPad/iPhone/iPod at the set alarm time, the unit will default to buzzer alarm. The alarm cycle lasts for one hour; make sure you have enough music on your iPad, iPhone or iPod to last that long.

**For wake to USB:** select USB to wake to an iPad, iPhone or iPod connected to the USB port. As with wake to Dock, you can wake to either the last track played ("NORMAL") or to a custom playlist (choose "PLYLST" as detailed above).  
(Continued on next page)



## Using the Alarms

**For wake to radio:** after selecting Radio as the wake to source, press and release the **Alarm Button** and then press and release the **+** or **- Button** to select a radio station or press and release either **▶|| Presets Button** to select a preset radio station to wake to (see *Listening to Radio* on page 5 for details on setting radio stations and presets).




4. Press and release the **Alarm Button** again, then press and release the **+** or **- Button** to set the alarm volume.
5. Press and release the **Alarm button** again (or no button press within 10 seconds) to exit the alarm setting mode. The alarm will be armed once set and the corresponding alarm icon will appear. The lower part of the display will show the earliest set alarm time.

### Reviewing, Arming and Disarming Alarm (Turn Alarm Function On and Off)

Alarms are automatically armed when set. Active alarms are indicated by alarm icons on the display.

1. Once an alarm is armed, the lower part of the display will show the alarm time. If more than one alarm is armed, the earliest alarm time will show.
2. To review the alarm time, press an alarm button once. The related alarm time will show on the lower part of the display.
3. During alarm review, press and release the **Alarm Button** once to toggle it on or off. If the alarm is armed, the related alarm icon will appear.

### Resetting the Alarm to Come on the Next Day

1. When the alarm is sounding, press and release the  **Button** or  or  **Button** to stop the alarm and reset it to come on the next set day. For example, if alarm is set for weekdays and you reset the alarm on Friday, the alarm will come on again on Monday, not Saturday.

### Snooze

1. To program a custom snooze time, press and hold the **Snooze Button** during normal operation (when alarm is not sounding) until the snooze minutes display appears. Press the **+** or **- Button** to set the snooze time from 1 to 29 minutes. *TIP: You can also adjust snooze time with the iHome Set app.*
2. Press the **Snooze Button** after the alarm sounds. The alarm will be silenced and come on again 9 minutes later (or at the custom minute interval you set). Snooze can be pressed several times during the 1 hour alarm cycle.

### Sure Alarm

The unit has a sure alarm feature so the buzzer alarm still sound in the event of a power failure, if the backup battery is installed (see page 10). If your iPad/iPhone/iPod has no sound for 35 seconds or is not present, the unit will switch to buzzer alarm automatically.

## Listening to iPad, iPhone or iPod Using the Dock or USB Port

This unit features both a 30-pin dock (located on top of the unit) to play and charge iOS devices equipped with the older 30-pin connector AND a USB port (located on back of the unit) which can play and charge both older iOS devices (such as iPhone 4, iPad, etc.) AND Lightning devices using the charging cable that came with the device. **NOTE: The USB port will NOT charge iPad models.**

Play and pause a device connected to the 30-pin dock using the **▶|| Dock Button**, and play and pause a device connected to the USB port using the **▶|| USB Button**. Only one device can play at a time. Directions below apply to whichever dock/port you wish to control.

1. **Connecting using the 30-pin Dock:** Dock an already playing iPad, iPhone or iPod in the 30-pin dock on top of the unit. The unit will automatically turn on and you will hear the audio playing from your iPad/iPhone/iPod.

**Connecting using the USB port:** Connect your iPad, iPhone, iPod or other device to the USB port located on back of the unit using the USB charging cable that came with it.

**Note:** If the audio source volume is too low on the iPad/iPhone/iPod, the unit may not detect that the iPad/iPhone/iPod is in play mode. If so, pressing the **▶|| Dock Button** or **▶|| USB Button** on the unit once should make it play.

2. When an iPad/iPhone/iPod is docked to the 30-pin dock or connected to the USB port and in standby mode, press the **▶|| Dock Button** or **▶|| USB Button** on the unit to play the iPad/iPhone/iPod. If the unit is already on, press and release the **Mode Button** as needed until "Dock" or "USB" appears on the lower part of the display, indicating which dock/port on the unit is in iPod mode.
3. Press the **▶|| Dock Button** or **▶|| USB Button** on the unit to pause play; press again to resume play.
4. Press the **+** or **- Button** on the unit to go to the next or previous track. Press and hold while track is playing for high speed forward or reverse music search of the current track.

### Adjusting Sound on the Unit

You can adjust the sound on the unit while listening to any sound source.

1. Press the **◀||** or **▶||) Button** on the unit to adjust the system volume.
2. Press and hold the **Mode/EQ Button** to access EQ mode then press and release as needed to select Treble, Bass, or Balance, then press the **+** or **- Button** to adjust settings.

*TIP: You can also adjust EQ with the iHome Set app.*

## Listening to Radio

### Setting up Antenna

Extend FM wire antenna fully for best reception. Do not strip, alter or attach to other antennas.

### Tuning and Playing the Radio

1. Press and release the **Mode Button** as needed to turn on the unit and cycle through dock, USB, FM radio, and Aux-in modes.
2. When the desired FM mode is selected, press the **+** or **- Button** to tune the radio to a desired station. The current radio frequency appears in the bottom of the display. Press the **+** or **- Button** for a few seconds to scan for the next clear station.
3. To memorize a station as a preset:
  - A. Press either **▶|| Preset Button** as needed to step through the 6 presets (P1 - P6) to the number you wish to assign, and then hold the **▶|| Preset Button** until the selected preset number begins flashing in the display.
  - B. Press the **+** or **- Button** to tune the radio to a desired station. Hold briefly to have the radio autoscan/search for the next clear station.
  - C. Press the **▶|| Preset Button** to confirm the setting, two confirmation beeps will confirm the setting and the preset number you wish to assign. Repeat steps A-C to preset up to 6 stations.
4. To listen to a preset station, use the **Mode Button** to select FM mode, then press the **▶|| Preset Button** to choose the desired preset.
5. Press the **◀||** or **▶||) Button** on the unit to adjust the system volume.
6. To stop listening at any time, press the **⏻ Button** on the iDN38 to turn it off.

## Using the Unit in Other Countries

Different regions of the world use different FM radio frequency steps and ranges. You will need to select the one that matches the standards in your region (USA, EUROPE, JAPAN, AUSTRALIA, or CHINA). The default setting is USA; if you live in the US, you may skip this section.

1. Make sure the unit is OFF (not playing in any mode). Press and hold the **+** and **- Buttons** at the same time for about 5 seconds until the region flashes in the lower part of the display and a beep sounds. Press the **+** and **- Buttons** as needed to set the display to your region: USA, EU (Europe), JPN (Japan), AUS (Australia), or CHN (China).
2. Press and release the **+** and **- Button** at the same time again (or no button within 10 seconds) to exit the radio frequency setting mode. Two beeps will confirm radio frequency setting.

## Listening to other portable audio devices

You can play an MP3 player or other portable audio device through the iDN38 via the Aux-in Jack.

1. Plug one end of an audio patch cord (available at <http://www.ihomeaudio.com>) into the headphone or aux line-out jack on your device and the other end of the patch cord into the iDN38 Aux-in Jack, located on the back of the unit.
2. Turn on the unit and press and release the **Mode Button** as needed until "AUX" appears in the lower part of the display, indicating Aux-in playing mode.
3. Turn on and play your device.
4. Press the **◀** or **▶** **Button** on the unit to adjust the system volume. You may need to adjust your device volume, too. Remember to turn off your device when you are done playing it.

## Sleep Operation

Sleep mode lets you sleep to iPad/iPhone/iPod, music or the radio, gradually lowering the volume until the unit shuts off at the selected time.

1. Press the **Sleep Button** to enter sleep mode. The Sleep Icon will appear on the display to indicate sleep mode. Sleep mode has a Gentle Sleep feature which gradually lowers the volume. The unit will automatically turn off after the selected sleep time.
2. You can adjust the sleep timer from 120, 90, 60, 30, 15 minutes or OFF by pressing the **Sleep Button** again.
3. When the display changes back to show the real time, pressing the **Sleep Button** once will show the sleep time remaining. Pressing it again will change sleep time to next lowest increment.
4. iDN38 has independent volume setting for sleep mode so you can adjust the sleeping volume without affecting the alarm volume. Press the **◀** or **▶** **Button** on the iDN38 to adjust the system sleep volume. The sleep volume will remain at that level the next time you enter sleep mode until controls are changed.
5. To stop listening at any time, press the **⏻ Button** on the iDN38 to turn it off.

## Dimmer Operation

During normal operation, press the **Snooze/Dimmer Button** to control the brightness of the LCD display.

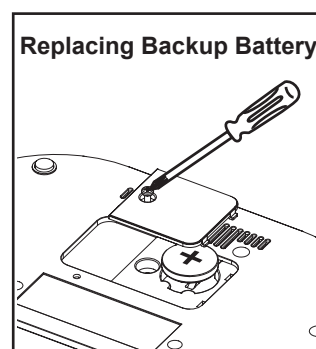
## Replacing Clock Backup Battery

The unit comes with 1 CR2450 back-up battery installed to provide continuous alarm operation and clock settings in the event of a power failure. **Remove the battery pull tab before use.** When the Battery Low Icon located on the lower right of the display is flashing, it is time to replace the back-up battery. The battery compartment is located on the bottom of the unit.

1. Please make sure the AC adaptor is connected, otherwise all settings may be lost during battery replacement.
2. Use a Phillips screwdriver to remove the battery compartment cover located on the bottom of the unit.
3. Remove exhausted battery. Insert 1 CR2450 battery checking that the + side is facing you. Replace the compartment door. Do not over tighten.

**Note:** Make sure you dispose of battery properly (see your local regulations).

**WARNING:** Lithium batteries can explode or cause burns if disassembled, shorted, recharged, exposed to water, fire, or high temperatures. Do not place loose batteries in a pocket, purse, or other container containing metal objects, mix with used or other battery types, or store with hazardous or combustible materials. Store in cool, dry, ventilated area. Follow applicable laws and regulations for transport and disposal.



## A Consumer Guide to Product Safety

# IMPORTANT SAFETY INSTRUCTIONS

When used in the directed manner, this unit has been designed and manufactured to ensure your personal safety. However, improper use can result in potential electrical shock or fire hazards. Please read all safety and operating instructions carefully before installation and use, and keep these instructions handy for future reference. Take special note of all warnings listed in these instructions and on the unit.

1. **Water and Moisture** – The unit should not be used near water. For example: near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool or in a wet basement.
2. **Ventilation** – The unit should be situated so that its location or position does not interfere with its proper ventilation. For example, it should not be situated on a bed, sofa, rug or similar surface that may block ventilation openings. Also, it should not be placed in a built-in installation, such as a bookcase or cabinet, which may impede the flow of air through the ventilation openings.
3. **Heat** – The unit should be situated away from heat sources such as radiators, heat registers, stoves or other appliances (including amplifiers) that produce heat.
4. **Power Sources** – The unit should be connected to a power supply only of the type described in the operating instructions or as marked on the appliance.
5. **Power-Cable Protection** – Power supply cables should be routed so that they are not likely to be walked on or pinched by items placed upon or against them. It is always best to have a clear area from where the cable exits the unit to where it is plugged into an AC socket.
6. **Cleaning** – The unit should be cleaned only as recommended. See the Maintenance section of this manual for cleaning instructions.
7. **Objects and Liquid Entry** – Care should be taken so that objects do not fall and liquids are not spilled into any openings or vents located on the product.
8. **Attachments** – Do not use attachments not recommended by the product manufacturer.
9. **Lightning and Power Surge Protection** – Unplug the unit from the wall socket and disconnect the antenna or cable system during a lightning storm or when it is left unattended and unused for long periods of time. This will prevent damage to the product due to lightning and power-line surges.
10. **Overloading** – Do not overload wall sockets, extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.
11. **Damage Requiring Service** – The unit should be serviced by qualified service personnel when:
  - A. the power supply cable or plug has been damaged.
  - B. objects have fallen into or liquid has been spilled into the enclosure.
  - C. the unit has been exposed to rain.
  - D. the unit has been dropped or the enclosure damaged.
  - E. the unit exhibits a marked change in performance or does not operate normally.
12. **Antenna** – Do not connect an external antenna to the unit (other than that provided).
13. **Periods of Nonuse** – If the unit is to be left unused for an extended period of time, such as a month or longer, the power cable should be unplugged from the unit to prevent damage or corrosion.
14. **Servicing** – The user should not attempt to service the unit beyond those methods described in the user's operating instructions. Service methods not covered in the operating instructions should be referred to qualified service personnel.

**Questions? Visit [www.ihomeaudio.com](http://www.ihomeaudio.com)  
or call 1-877-446-6301 Toll Free**

## Troubleshooting

Symptom	Possible Problem	Solution
Unit does not turn on	AC adaptor isn't plugged into a working wall socket or not plugged into the DC jack on back of the unit	Plug the AC adaptor into a working wall socket and plug the connector into the DC jack on the unit.
Unit doesn't respond	Unit requires a reset	If unit is plugged in and doesn't respond, try resetting the unit by following these steps: a) remove iPhone/iPod/iPad from dock b) unplug unit from power source c) remove back up battery d) wait a few minutes, then restore battery and resume use
	iPhone/iPod/iPad is not docked properly	Remove your iPhone/iPod/iPad from the dock and check for obstruction on the connectors in the dock and on your iPhone/iPod/iPad. Then reseat it in the dock.
Battery Low icon always flashing	Battery is weak	Replace with new battery
	Battery was not installed properly	Check to make sure the + side is facing outwards
iPhone/iPod/iPad does not respond to the unit/iPod is playing but no sound comes out	iPhone/iPod/iPad is not docked properly	Remove your iPhone/iPod/iPad from the dock and check for obstruction on the connectors in the dock and on your iPhone/iPod/iPad. Then reseat it in the dock.
	Your iPhone/iPod/iPad software is too old	Upgrade software on your iPhone/iPod/iPad via iTunes on your computer
	iPhone/iPod/iPad is locked up/plays but no sound comes out	Check the volume setting. Make sure your iPhone/iPod/iPad is working properly before docking into the unit. Please refer to your iPhone/iPod/iPad manual for details. See above for software upgrade information. You may need to reset your iPhone/iPod/iPad. Refer to your iPhone/iPod/iPad user guide for details on how to perform a reset.
Unit/iPhone/iPod/iPad performance is erratic	The unit is reacting to external interference	Move unit away from potential sources of external interference such as computers, modems, wireless devices (routers) or fluorescent light.
No sound from unit	Volume is set too low on unit	Make sure volume is turned up
iPhone/iPod/iPad didn't charge up	iPhone/iPod/iPad is not docked/connected properly	Remove your iPhone/iPod/iPad from the dock and check for obstruction on the connectors in the dock and on your iPhone/iPod/iPad. Then reseat it in the dock. Make sure device is properly connected to the USB cable and to the USB port on the unit.
	iPhone/iPod/iPad is locked up/ frozen	Please make sure your iPhone/iPod/iPad/iPad is working properly before docking into the unit. Please refer to your iPhone/iPod/iPad manual for details.
	iPhone/iPod/iPad battery has problem	
	iPad is connected to USB port	The USB port will not charge iPad models. To charge iPad with 30-pin connector, dock it in the 30-pin dock. To charge iPad model with Lightning connector, charge it using the charging cable that came with it.

## Troubleshooting

Symptom	Possible Problem	Solution
Sound is distorted	Volume level is set too high	Decrease the volume
	Sound source is distorted	<p>If the iPhone/iPod/iPad original sound source (MP3) is old or of poor quality, distortion and noise are easily noticed with high-power speakers. Try a different file from a trusted source such as iTunes.</p> <p>If you are using an external sound source like older generation of iPod or iPod Shuffle, try reducing the output volume on the device itself. Also try turning bass boost OFF.</p>
	EQ settings are too high. For example, if the bass is set too high, your music may not sound as good	Lower EQ settings.
Unit/adaptor gets warm after extended play at high volume	This is normal	Turn unit off for awhile or lower volume
Snooze time is too long/short	Custom snooze time not set	Press and hold Snooze button then the + or – Button to adjust
Alarm not working	AM/PM time/alarm time not set correctly	When setting clock or alarm time, take note of the AM/PM indicators
	Alarm time or source selected for alarm 2 , not alarm 1 or vice versa	Make sure to set the alarm time and source for the alarm icon 1 or 2 that is shown on the clock display
	Wake schedule setting is not correct	7 days is every day alarm, weekday is Mon-Fri, and weekend is Sat-Sun. See page 6 for setting alarms.
	Calendar is not set correctly, which can affect wake schedule alarm operation	See page 5 for setting Clock/Calendar Section. For fast setting, press and release the <b>Time Sync/Set Button</b> to sync time to a docked iOS device or one connected via USB.
Time sync didn't work	iPod models such as iPod mini, iPod classic do not support time sync function	Make sure you are using an iPad, iPhone or recent iPod touch. If not available, set time manually (see page 5).
	Time sync is turned OFF	Press and hold the <b>Time Sync/Set Button</b> for 2 seconds. If "OFF" appears on the display, press and release the – or + <b>Button</b> to cycle to "SYNC".

## Limited 1 Year Warranty Information

iHome Products, a division of SDI Technologies Inc. (hereafter referred to as SDI), warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the date of original purchase.

Should this product fail to function in a satisfactory manner, it is best to first return it to the store where it was originally purchased. Should this fail to resolve the matter and service still be required by reason of any defect or malfunction during the warranty period, SDI will repair or, at its discretion, replace this product without charge. This decision is subject to verification of the defect or malfunction upon delivery of this product to the Factory Service Center authorized by SDI Customer Service. The product must include proof of purchase, including date of purchase. An out-of-warranty fee for service will be charged for units that are received without proof of purchase.

Before returning this product for service, please first replace the batteries (if applicable) with fresh ones, as exhausted or defective batteries are the most common cause of problems encountered.

If service is still required:

1. Call SDI Customer Service at 1-877-446-6301 for Return Authorization and for the address of the Factory Service Center.
2. Remove the batteries (if applicable) and pack the unit in a well padded, heavy corrugated box. SDI is not responsible for damage that occurs during shipping to the Factory Service Center.
3. Enclose a photocopy of your sales receipt, credit card statement, or other proof of the date of purchase, if within the warranty period. Also include your name and address information, a brief description for why the unit is being returned, and the return authorization number. No unit can be processed without a return authorization number.
4. Write the return authorization number on the side of the shipping package and send the unit prepaid and insured to the Factory Service Center address authorized by SDI Customer Service.

### Disclaimer of Warranty

NOTE: This warranty is valid only if the product is used for the purpose for which it was designed. It does not cover (i) products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by unauthorized persons; (ii) cracked or broken cabinets, or units damaged by excessive heat; (iii) damage to digital media players, CD's or tape cassettes (if applicable); (iv) the cost of shipping this product to the Factory Service Center and its return to the owner.

This warranty is valid only in the United States of America and does not extend to owners of the product other than to the original purchaser. In no event will SDI or any of its affiliates, contractors, resellers, their officers, directors, shareholders, members or agents be liable to you or any third party for any consequential or incidental damages, any lost profits, actual, exemplary or punitive damages. (Some states do not allow limitations on implied warranties or exclusion of consequential damages, so these restrictions may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Your acknowledgement and agreement to fully and completely abide by the above mentioned disclaimer of warranty is contractually binding to you upon your transfer of currency (money order, cashier's check, or credit card) for purchase of your SDI product.

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**or call 1-877-446-6301 Toll Free**